

OPERATING PROCEDURES TO ENSURE
COMPLIANCE WITH THE FCC CPNI RULES

Attached hereto to the extent applicable is a summary of rules and procedures to follow with respect to Network and Systems owned and operated by Airwaves Communications, Inc. as it involves Customer Proprietary Network Information ("CPNI") and Other Customer Information under applicable FCC rules.

You are to review and read the attached and should you have any questions, please contact Mike Smith, President, at:

Airwaves Communications, Inc.
4801 Lamar Avenue
Paris, Texas 75462

IT IS THE POLICY OF AIRWAVES COMMUNICATIONS TO NOT RELEASE ANY CUSTOMER PROPRIETARY NETWORK INFORMATION FOR ANY REASON AND ALL EMPLOYEES ARE TRAINED ON AND ADHERE TO THIS POLICY.

1. No disclosure of CPNI information to any party is permitted by any employee or agent of the Company without following the CPNI procedures and rules established by the Company. In this respect, given the current network operations of the Company, all such information to be provided will require the express prior approval or consent of the managers and/or officers of the Company.
2. You must protect against attempts by any party to gain unauthorized access to CPNI. Before any access is permitted, you must properly authenticate a customer prior to disclosing CPNI based on information or customer initiated telephone contact, on-line account access or, if applicable, in store visit.
3. Since the Company does not currently provide a password to customers, the Company may only disclose (if applicable) call detail information by sending it to the customer's address of record, or by calling the customer at the telephone of record.
4. If the customer is able to provide call detail information to the Company during a customer-initiated call without the carrier's assistance, then you are permitted to discuss the call detail information provided by the customer.
5. If applicable, the Company may disclose CPNI to a customer (if applicable) who at a carrier's retail location (if applicable), first presents to the telecommunications carrier or its agent a valid photo ID matching the customer's account information.
6. Please note, the above rules may be modified for Business

Customers of the Companies pursuant to the terms of a Contractual Agreement which addresses the issue of customer information in authentication and requires where a Subscriber has a designated account representation and the matter is addressed by such contract.

7. There are specific notification requirements and procedures to law enforcement authorities which must be followed if there is a breach of customer's CPNI. See attached \$64.2011.
8. Please review the attached CPNI rules and procedures.
9. You may ask a Company Manager or Officer to review with you any questions you may have with respect to the procedures set forth herein.
10. Although as a whole the communication service provided by the Company is not interconnected service to the PSTN or VOIP, you must still recognize the importance of protecting to the extent if applicable Customer Proprietary Network Information.
11. Report any evidence of wrongful or illegal activity with respect to CPNI to the Company c/o Mike Smith, Airwaves Communications, Inc. 4801 Lamar Avenue, Paris, TX 75462, telephone (903) 765-8881.